

Registering with Stripe

What is Stripe?

Stripe is a US technology company operating in over 25 countries that allows both private individuals and businesses to accept payments over the internet. Stripe focuses on providing the technical, fraud prevention and banking infrastructure required to operate on-line payment systems. Stripe is a PCI level 1 compliant service which is the highest level of certification.

For more on Stripe see their website <http://www.stripe.com/>

Why do I need to register / create an account with Stripe?

Playz is partnering with Stripe to deliver the ultimate purchasing experiences for kids' activities. Stripe dovetails into Playz' bespoke software, enabling you to sell online a range of calendar-based sessions and packages as well as additional items. Stripe enables smooth purchasing, financial recording, secure payment systems and refund processing.

What information will Stripe need from me to create an account?

Registering with Stripe is straightforward with no cumbersome documentation required. Based on your business type, Stripe will ask you for certain forms of authentication. You will need to have the following information:

- AU based AUD bank account (ie the BSB and account number)
- An AU based address (not a PO box)
- A phone number in Australia
- Government issued photo identification (from any country) eg drivers' licence
- A working website that shows what your business sells or what services you provide.
 - If this is not available, a LinkedIn, Facebook or online presence will usually suffice, OR
 - Use your Playz Webpage – found in your Dashboard>Setup>Profile

If you are a Company, Non-Profit or Partnership you will also need:

- An ACN (Australian Company Number) or ABN (Australian Business Number)

If you are trading as a Trust please register with Stripe as the beneficial owner ie company or individual(s).

I've registered now what?

Once you have successfully registered with Stripe, your first payout is made 7-10 days after your first successful payment is received by Playz. Subsequent payouts will appear in your Stripe account immediately and will be transferred in your selected bank account on a rolling 2-day basis.

Stripe support

Email: support@stripe.com

Webform: https://support.stripe.com/email?skip_login=true